

Preparing for your Session

Thanks for taking the time to read our new policies, we can't wait to be out training with you and your dog again! We've been working hard to ensure we are operating as safely as possible within the current climate. Please take time to read through and ensure you understand the guidelines set out below. We're more than happy to answer any questions you may have, so please don't hesitate to get in touch if needed.

Before Your Session:

- Please ensure that you have washed your hands for a minimum of 20 seconds with soap and water before your trainer arrives. If possible, please refrain from using hand sanitiser in replacement of hand washing. Hand sanitisers with a high alcohol content can have a very strong scent which can be aversive to some dogs. If you would like further information with regards to hand washing, [please click here](#).
- Please be prepared to pay via card payment, if a bank transfer has not already been previously agreed upon.

Equipment:

For your dog:

In order to prevent further spread of the virus, unfortunately we are limited in which equipment we are able to use. As such, please ensure you have the following equipment available for your dog:

- Flat collar
- Lead*
- Harness*
- Long-line*
- Mat / bed
- Treats
- Toys- should your dog be toy motivated

*Biothane lines and leads are the easiest to clean and disinfect. Fabric or rope leads should be washed in the washing machine with detergent at 60°C following your session.



HEREBOY!
DOG TRAINING

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For you:

Please ensure you have the following ready for your consultation:

- A face covering, should we need to work inside. A cloth face covering is recommended by the government.
- Hand sanitiser (providing your dog is ok with it) should we need to leave the house and go for a walk with your dog.

During Your Session:

- As per government guidelines physical contact should be reduced where possible. Please refrain from the formality of shaking hands for now to reduce spread of the virus.
- We will be refraining from handling client's dogs at this time as much as possible. This will not affect the quality of the training as our ultimate goal is to coach you to work with your dog.
- Any equipment changes that are required during the session such as clipping on long lines and fitting harness, will need to be carried out by you with guidance from your trainer.
- Where possible we will be working in an outdoor space. Should you have direct access to a garden we will be entering through this route. Our trainers will be carrying masks and will wear these should we need to go through the house.
- If at any point it is absolutely necessary to work inside, PPE must be worn by both you and your trainer.
- We will be observing social distancing during our sessions and will be encouraging all of our clients to remain two metres apart during sessions.

After Your Session:

Following your session, we advise you to wipe down any surfaces that may have been touched by your trainer. Additionally, we advise you to wash your hands for a minimum of 20 seconds with soap and water to eradicate any risk.

